- The Minnesota Department of Health is hosting this informational call to inform nurse aide training programs and testing sites of processes and updates.
- Your comments, questions and image, which may be private data, may be visible during this event. You are not required to provide this data, and there are no consequences for declining to do so.
- The informational call may be accessible to anyone who has a business or legal right to access it. By participating, you are authorizing the data collected during this presentation to be maintained by MDH. MDH will be posting this on YouTube with a nonpublic link. The posting will be available for 90 days.
- To opt out of the presentation, please exit now.



Housekeeping



- Attendees are muted. During the Q&A portion, please raise your hand and we will unmute you.
- You can also submit comments or questions in the chat feature.
- As a reminder, please keep your cameras off to ensure adequate bandwidth.

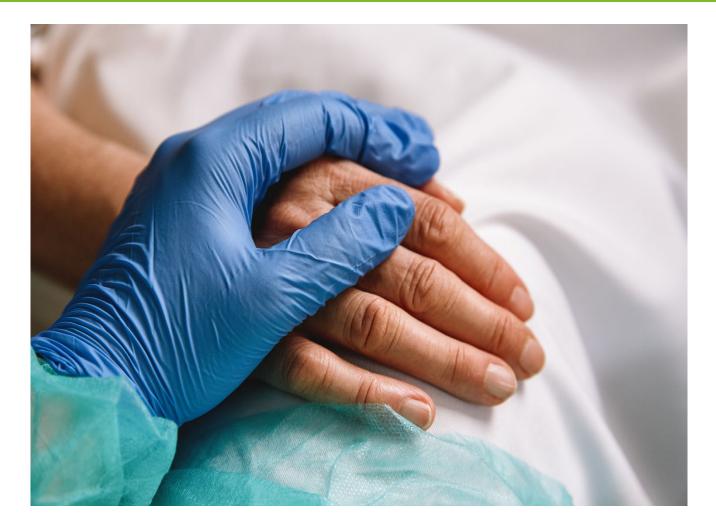




- Skills Update
 - Feeding a Dependent Resident
 - Modified Bed Bath-face and one arm, hand and underarm
 - Mouth Care-brushing resident teeth
- Questions from November call
 - Headmaster staff
- Survey findings
 DEPARTMENT
 OF HEALTH

- Supervised Practical Training (SPT)
- Test Site Map
- Quarterly testing data
- NAR Modernization
- MN State Curriculum Transfer
 - Effective 1/1/24
- Resources

Skills Update





Feeding Dependent Resident Skill Placed on Hold



GovDelivery sent 12/7/23

Until further notice, candidates will not be tested on the Feeding a Dependent Resident skills task.



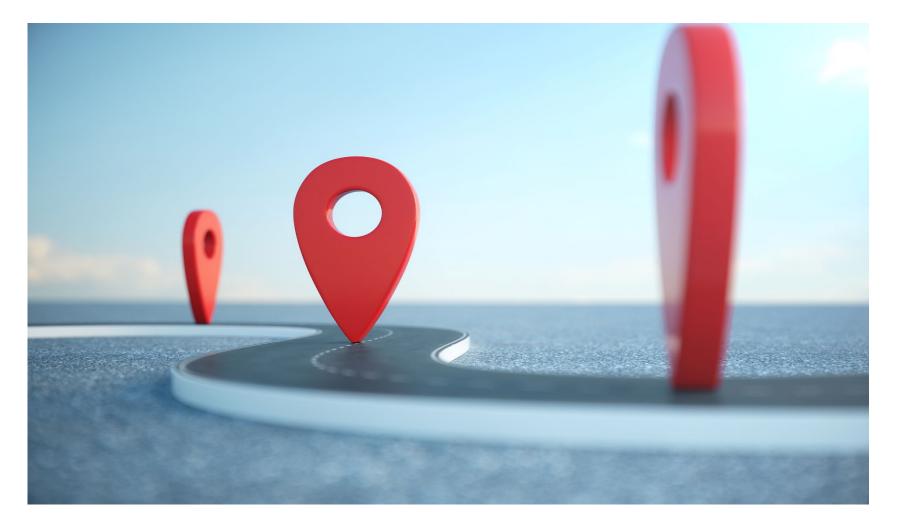
Skills Resumed for Testing 12/11/23



- Mouth Care- Brushing Resident's Teeth
- Modified Bed Bath –Face and One Arm, Hand and Underarm

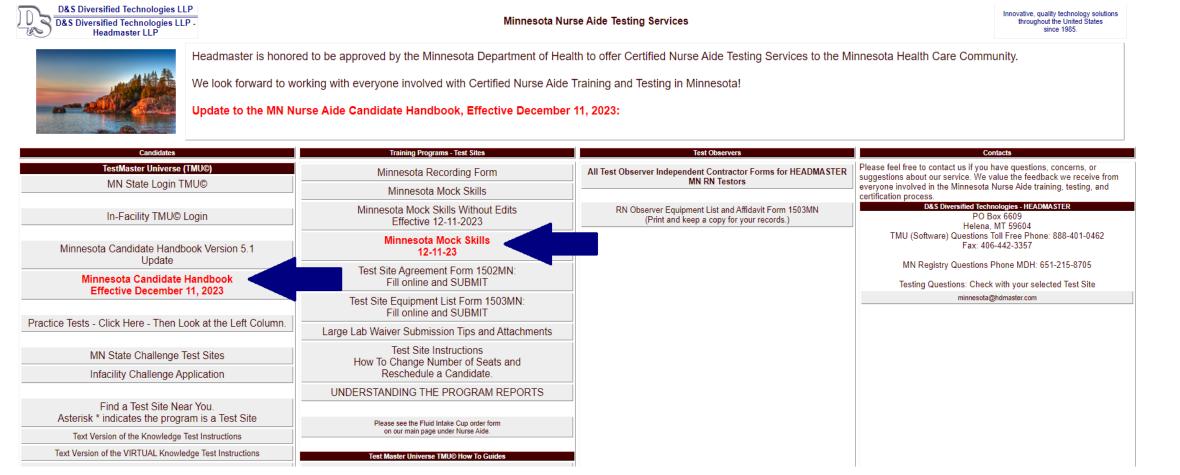


Location of Updated Materials





Headmaster Website



D&S - Minnesota Nurse Aide (hdmaster.com)



Locating Mock Skills





Mock Skills

UPDATES TO THE SKILL TASKS

- The Feeding a Dependent Resident and Mouth Care tasks will be included in testing and demonstrated with a live actor.
- The Modified Bed Bath task will be demonstrated with a live actor.
- The Vital Signs: Pulse and Respirations Candidates will have the option to count the Pulse and Respirations for either 1 full minute or 30 seconds and double their recording. They will need to verbally tell the RN Test Observer which count they will be using.
- Other updates made to the Skill Tasks are in red font and highlighted in gray.

Minnesota

Mock Skills

Updates Effective: December 11, 2023

D&S Diversified Technologies (D&SDT), LLP – Headmaster, LLP



Candidate Handbook

Minnesota Nurse Aide

Candidate Handbook

EFFECTIVE FOR TESTING: December 11, 2023

Version 6

Updates Effective December 11, 2023

Policies throughout the handbook are clarified for MN State and MN In-Facility. Test Review Request information updated (page 21). ADA Policy information updated (page 2). Virtual Knowledge Exam Policies information added (page 25).

UPDATES TO THE SKILL TASKS

- The Feeding a Dependent Resident (update: not being tested starting 12-11-23, page 37) and Mouth Care tasks will be included in testing and demonstrated with a live actor (pages 39-40).
- The Modified Bed Bath task will be demonstrated with a live actor (pages 38-39).
- The Vital Signs: Pulse and Respirations Candidates can count the Pulse and Respirations for either 1 full minute or 30 seconds and double their recording. They will need to verbally tell the RN Test Observer which count they will be using (page 47).
- Other updates made to the Skill Tasks are in red font and highlighted in gray (pages 30-44).



Locating Candidate Handbook

| TestMaster Universe (TMU©) | | |
|---|--|--|
| MN State Login TMU© | | |
| | | |
| In-Facility TMU© Login | | |
| | | |
| Minnesota Candidate Handbook Version 5.1 Update | | |
| Minnesota Candidate Handbook Effective December 11, 2023 | | |



Candidate Handbook, Continued

UPDATES TO THE SKILL TASKS

- The Feeding a Dependent Resident (update: not being tested starting 12-11-23, page 37) and Mouth Care tasks will be included in testing and demonstrated with a live actor (pages 39-40).
- The Modified Bed Bath task will be demonstrated with a live actor (pages 38-39).
- The Vital Signs: Pulse and Respirations Candidates can count the Pulse and Respirations for either 1 full minute or 30 seconds and double their recording. They will need to verbally tell the RN Test Observer which count they will be using (page 47).
- Other updates made to the Skill Tasks are in red font and highlighted in gray (pages 30-44).



Headmaster Review



 Staff from Headmaster discuss implementation of skills



Questions from November Call

Can HM provide examples of safety stops during skill testing?

- If hurting actor with ROM
- No gloves during mouth care
- If brushing teeth roughly- too hard



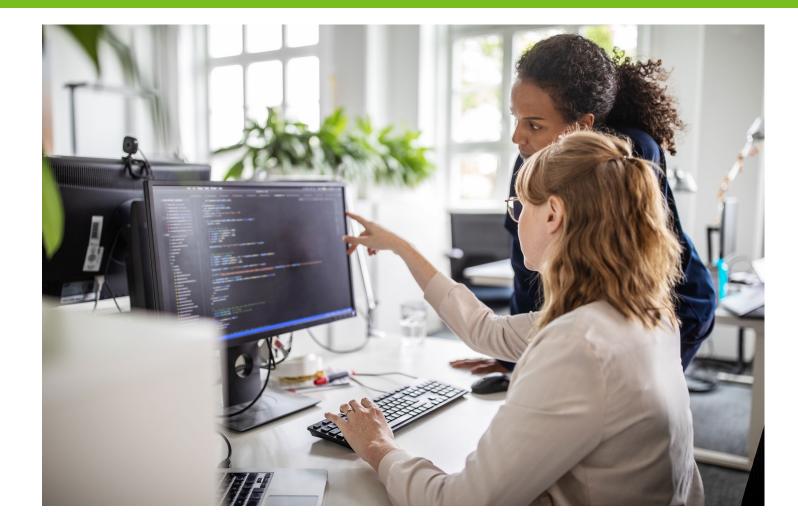
Modified Bed Bath Skill

MODIFIED BED BATH – FACE AND ONE ARM, HAND AND UNDERARM

| Perform hand hygiene. | |
|--|--|
| a. Cover all surfaces of hands with hand sanitizer. | |
| Rub hands together until hands are completely dry. | |
| Explain the procedure to the resident. (Speak clearly and directly, | |
| maintaining face-to-face contact whenever possible.) | |
| Provide for privacy. | |
| Raise bed height. | |
| Cover the resident with a bath blanket. | |
| Remove the remaining top covers to the bottom of the bed or place | |
| them aside. | |
| Remove the resident's gown without exposing the resident and place | |
| the soiled gown in a designated laundry hamper. | |
| Fill a basin with comfortably warm water. | |
| Put on gloves BEFORE washing the resident. | |
| Beginning with eyes, wash the resident's eyes WITHOUT SOAP using | |
| a clean portion of the washcloth for each stroke, washing the inner | |
| aspect to the outer aspect. | |
| Wash face WITHOUT SOAP. | |
| Pats dry face. | |
| Place a towel under the resident's arm, exposing one arm. | |
| Wash the resident's arm with soap. | |
| | |



Survey Findings





Supervised Practical Training (SPT) Documentation

- Documentation of SPT hours
 - Programs found to combine lab and SPT hours together
 - SPT documentation must identify location, dates and hours completed
 - SPT must be at least 16 hours



Students Entered in TMU with Incorrect Code

 Instructors may be affiliated with different training programs in TMU

When instructors enter students, they must choose the correct training program in which they are training under

Training program coordinators must routinely review list of students trained for accuracy of program code



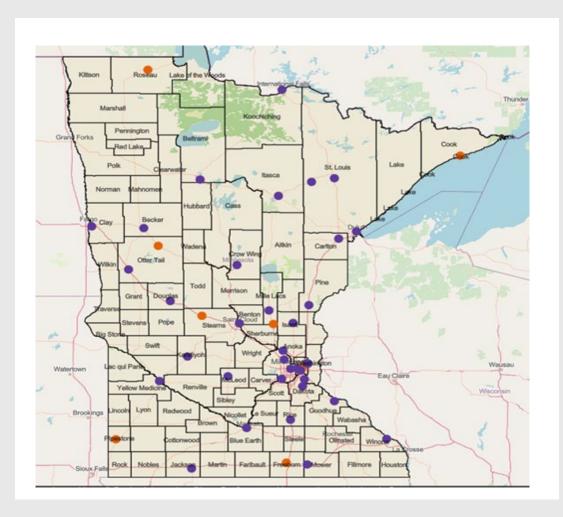
Locating Test Sites in Minnesota

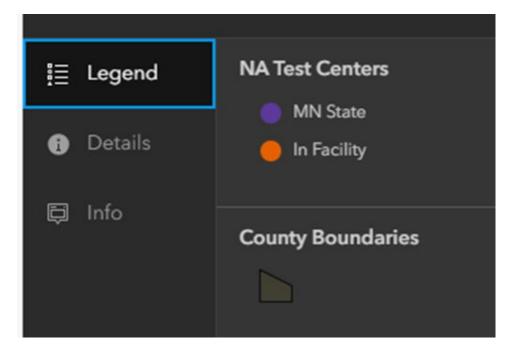




MN NAR Website

- MN State and In Facility Test Sites
- Include Satellite locations
- Find location feature
- Contact information- Test Site
- Web site when available
- Available, few weeks



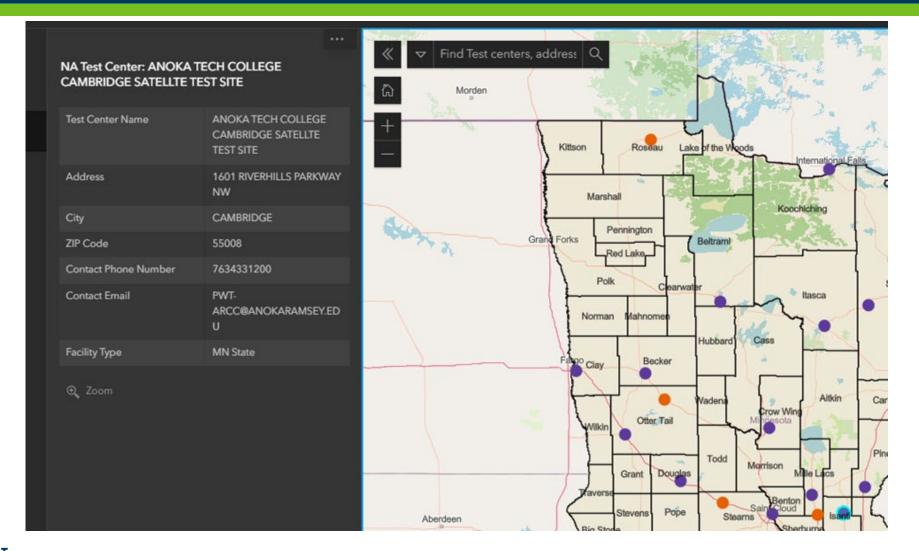


The map provides the location of Nurse Aide (NA) test centers across the state. Only physical testing centers are mapped. There are two types of facilities within the testing center:

 MN State (Red): Test Sites operated by MN State Colleges and Universities
 In Facility (Blue): Test Site located in a Nursing Home (NH), Assisted Living or NH Corporation that provides testing for Federal Certified Nursing Homes.

The data has been obtained from the MDH database and is updated on an monthly basis (second week). For any further information regarding NA testing please visit.

https://www.health.state.mn.us/facilities/provid





• Web Site link:

NA Test Center: ALEXANDRIA TECHNICAL & amp; COMMUNITY COLLEGE

| Test Center Name | ALEXANDRIA TECHNICAL & COMMUNITY COLLEGE |
|----------------------|---|
| Address | 1601 JEFFERSON ST |
| City | ALEXANDRIA |
| ZIP Code | 56308 |
| Contact Phone Number | 3207620221 |
| Contact Email | <u>View</u> |
| Facility Type | MN State |
| | |





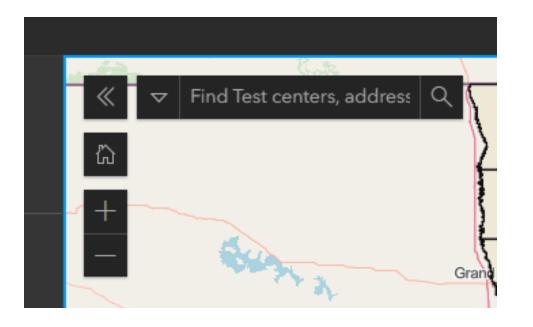
| About ATCC | |
|------------|--|
| Academics | |
| Athletics | |

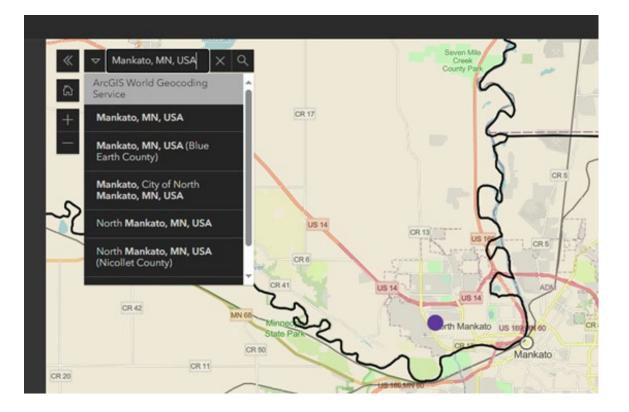
Nursing Assistant Testing

The Minnesota Department of Health (MDH) recently transitioned to a new nursing assistant test vendor, Headmaster LLP. ATCC's Customized Training Center is an approved testing site for the Minnesota State Registry for both challenge candidates and those that have completed training within the previous two years.

There are two parts to the Minnesota Narse Aide Competency Evaluation, the Knowledge Test and the Manual Skills Test. Candidates must pass both parts in order to receive a certificate and be listed on the Minnesota Nurse Aide Registry. For updates and announcements regarding nursing assistant testing, please see the MDH website.

• Place address or city





Fourth Quarter 2023 Test Data





Training Program Test Data



 Fourth quarter test data available

Training Program Test
 Data - MN Dept. of
 Health (state.mn.us)





New and Improved Nurse Aide Registry

Kia | Federal Licensing, Certification, and Registration (LCR) Supervisor

We Are Live Today!

- The Minnesota Nurse Aide Registry is live today to become 100% digital in a new, secure and mobile-optimized application.
- Active nurse aides will be able to:
 - Update their contact information
 - Update their employer information
 - Renew their certificate
 - View employment and testing history, and
 - Print their certificate

What does this mean?

DEPARTMENT OF HEALTH

| Log in to | Minnesota | Nurse Aide |
|-----------|-----------|------------|
| 0 | Registry | |

| mail | | |
|---------|--------|------------------|
| assword | | |
| | | Forgot Password? |
| | | |
| | Log In | |

- Active nurse aides must register to create an account to access their information and perform tasks, such as submitting their renewals.
- Nursing and Certified Boarding Care Home facilities must register an account to update staff reports real-time.
- Nurse aides endorsing from another state must create an account, upload supporting documents and submit their application online.
- To begin, select "Register" at the bottom of the login screen.

Registration

MINNESOTA NURSE AIDE REGISTRY

| | Register | |
|------------------|----------|--|
| First name | | |
| Last name | | |
| Email | | |
| Password | | |
| Confirm password | | |
| « Back to Login | | |
| J | Register | |

1. Enter first name and last name

- For nursing home facilities, the Authorized Agent should register using facility's email (not a personal email).
- 2. Enter email to be used for login into the registry.
- 3. Enter and confirm your password.
- 4. Select "Register".

Select the Type of Registration

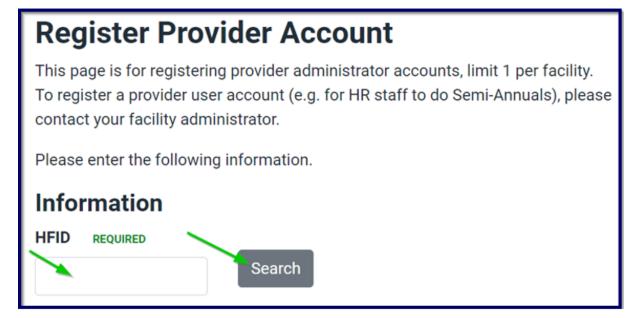


If you are a CNA and believe that the name or SSN in the certificate register is incorrect such that you cannot register, you will need to submit supporting documentation to correct these before registering. If your name has changed since you last certified, you may instead register using the name under which you last certified, then use the "Update Name" link in "My Information" to update the name associated with your certificate.

Correct Name or SSN

Select the appropriate category to access the registry.

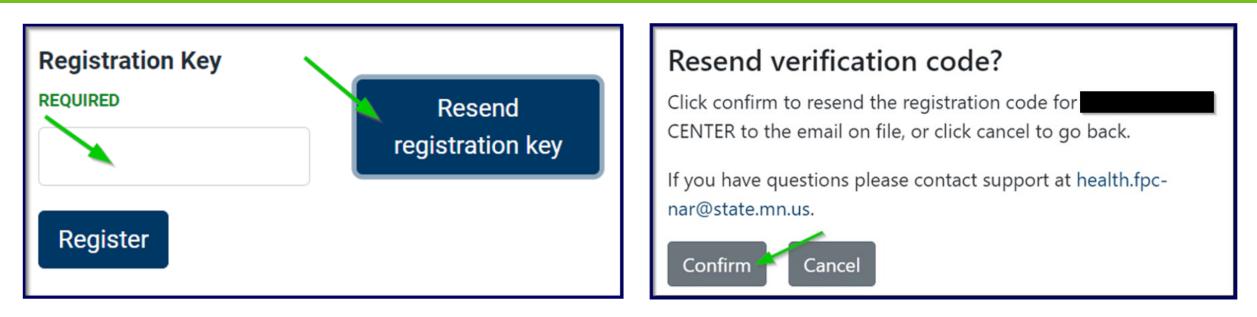
Registration of Provider Account





- Enter and search for the facility's Health Facility Identification (HFID) number
- Select "Yes" to confirm the facility

Registration Key



- Mid January 2024, MDH will send a Registration Key code to facility's email address on file.
- Enter Registration Key code into the space provided.
- To retrieve the code again, click on "Resend registration key" to and select "Confirm". A message will state "Registration email resent to facility's account on file".

Your Dashboard

| Provider | User's Dashl | board | | | |
|-------------------------------|--------------------------|----------|---------|--|---------|
| Currently | y verified and | l employ | yed CNA | S | |
| Active on r | <mark>egistry:</mark> | | | | |
| Last Name | 🔶 First Name | ♦ SSN | Status | Last Worked Date | Actions |
| No CNAs listed. | | | | | |
| Inactive on | <mark>ı registry:</mark> | | | | |
| | | | | irse aides until their status is u uctions can be found at Nursin | · |
| Last Name | 🔶 First Name | ♦ SSN | Status | Last Worked Date | Actions |
| Submit Facilit Self-report | | | | g Aide Staff Reports hich you haven't verified yet. | |
| | | Ŭ | | | |
| Last Name | 🔶 First Name | ♦ SSN | Status | Last Worked Date | Actions |
| No CNAs listed. | | | | | |

The facility' dashboard is divided into three sections:

- Verified and Active CNAs nurse aides who were previously reported by your facility
- Verified but Inactive CNAs nurse aides with expired certificates
- Self-reported CNAs nurse aides who have identified and selfreported themselves as currently working at your facility

Nurse Aides Status Updates

| Change Status | Change Status |
|--------------------------------------|--------------------------|
| First Name Last Name SSN | First Name Last Name SSN |
| Status | |
| On Call 🔶 | Status |
| Please select an option Current | On Call 🗢 |
| On Call Leave of Absence Other | Last Worked Date |
| Terminated | 01/19/2023 |
| Submit Cancel | Format: MM/DD/YYYY |
| Review the three sections | Submit Cancel |

- Update the Status for each nurse aide
- Select the date for the Last Worked Date from the calendar

A Successful Update

| | PARTMENT HEALTH | Dashboard | CNA status updated | I | × | s Print Certificate | Log out | | | | |
|--|--------------------|------------|--------------------|------------------|-----|---------------------|----------|--|--|--|--|
| CNA's status has been successfully updated Provider DON's Dashboard Currently verified and employed CNAs | | | | | | | | | | | |
| Active on registry: | | | | | | | | | | | |
| Last Name | 🔶 First Name | ♦ S | SN 🔶 Status | Last Worked Data | ate | Actions | | | | | |
| | | | Current | N/A | | Chang | e Status | | | | |

• A successful acknowledgement message will appear.

Submitting the Staff Report



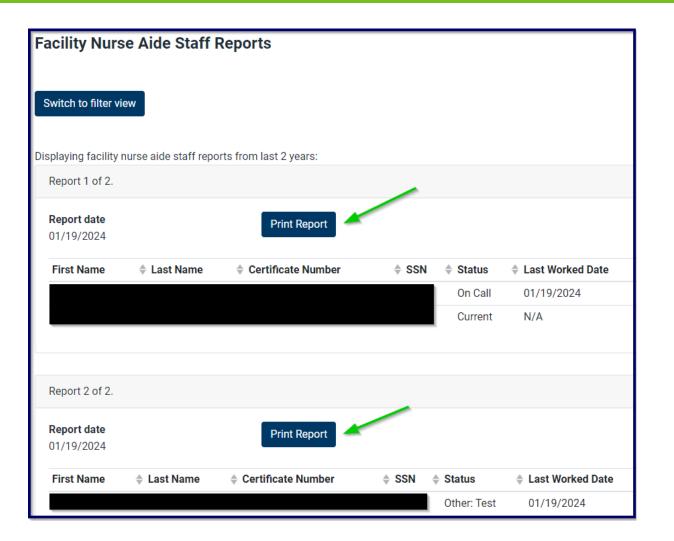
- Select "Submit" once all nurse aide staffing report has been updated.
- A success acknowledgement message will appear.

Viewing Past Submissions

| Add CNA View previously employed CNAs Submit Facility Nursing Aide Staff Report View Facility Nursing Aide Staff Reports | | | | | | | | | | |
|--|--------------|-------|--------|------------------|---------|--|--|--|--|--|
| Self-reported CNAs These are the CNAs that self-reported having worked at your facility which you haven't verified yet. | | | | | | | | | | |
| Last Name No CNAs listed. | 🕈 First Name | ♣ SSN | Status | Last Worked Date | Actions | | | | | |

 Select the "View Facility Nurse Aide Staff Reports" to view up to five (5) past submissions.

Printing a Report



- To print a report, select "Print Report".
- A PDF will appear in the Downloads to print.

Next Steps

Facilities can update nurse aides' statuses real-time and are encouraged to do so on a regular basis.

MDH will send a reminder notice if staff reports are not completed within 5 months.

If a nurse aide needs a correction to a name change/social security number/DOB, please instruct nurse aides to log in to the registry to submit the request for a correction with supporting documents. The request will be reviewed by a Credentialer for approval.

It is important to have accurate information for all active nurse aides within the new Nurse Aide Registry.

The link to the new system will be shared on the Nurse Aide Registry website: https://www.health.state.mn.us/facilities/providers/nursingassistant/index.html



Thank You!

Nurse Aide Registry Credentialing Team

Health.FPC-NAR@state.mn.us

651-201-4200, Monday to Friday: 8 AM to 4 PM

Minnesota State (MN) Curriculum Transfer





Historical Practice

In the past, approved nurse aide programs that declared the MN State curriculum were provided a secure weblink and password for access

The web link was only provided to approved programs and was not available on the public MDH Nurse Aide Registry web site

This curriculum was a downloadable online curriculum and not interactive



Gov Delivery Sent December 12/21, 12/28, 1/3/24



Access to the Minnesota State Long-Term Care Nursing Assistant and Home Health Aide Curriculum will be managed by Minnesota State, effective Jan. 1, 2024

Nurse Aide training programs who use this curriculum should plan to transition to the new version or notify MDH that they will be choosing an alternative.



Historical Practice

State statutes outline separation of responsibilities for MN State and MDH

 Statutes direct MN colleges to develop curricula and MDH to approve curricula and regulate program approval

 All other approved curriculums provide direct provider access to the curriculum



Current Users

- Starting July 1, 2024, current users of the Minnesota State Long-Term Care Nursing Assistant and Home Health Aide Curriculum will not be able to access the current curriculum and will no longer be approved for use
- Minnesota State Health Care Core Curriculum/Nursing Assistant (HCCC/NA) curriculum is also being discontinued as of July 1, 2024, and will be removed from the list of Minnesota-approved curricula
- If programs choose the new version, portions of the old curriculum may not be combined with the 2024 edition



- Training programs that have declared Minnesota State Long-Term Care Nursing Assistant and Home Health Aide curriculum, have until June 30, 2024, to decide whether they will transition to the Minnesota Nurse Aide Curriculum 2024 Edition
- Training programs may choose another approved curriculum as identified on the <u>MDH</u> <u>approved training curricula page</u>
- Six-month transition period allows programs to decide what is best for their budget and schedule
- Training programs choosing to use a different curriculum must notify MDH which curriculum they intend to use by emailing <u>health.nar.coord@state.mn.us</u>



Informational Webinar Scheduled

For more information and to ask questions regarding the **Minnesota State Nurse Aide Curriculum 2024 Edition**, a webinar has been scheduled

When: Monday, January 22nd from 11am-Noon

Register here: <u>https://minnstate.zoom.us/webinar/register/WN_TdODgl5PSZK005dLkoQLiA</u>

If unable to attend, the session will be recorded and available on-demand afterwards by using the same registration link to sign up and watch



Remaining with Minnesota (MN) State Curriculum

- Training programs can utilize the MN State website to purchase the revised curriculum using the <u>Minnesota State Nurse Aide Curriculum page</u>
- If training programs choose the new version, portions of the old curriculum may not be combined with the 2024 edition



Resources Available





NAR Home Page Revision

Nursing Assistant Registry - MN Dept. of Health (state.mn.us)

NURSING ASSISTANT

REGISTRY

NAR Home

In-Facility Testing

<u>Nurse Aide Registry Search</u>

Nurse Aide Resources

Nurse Aide Testing

<u>Training Program and Test Site</u> <u>Calls</u>

Training Program Test Data

Contact Us

PARTMENT

RELATED SITES

<u>Health Care Facilities, Providers</u> and Insurance

Health Regulation Division

Nurse Aide Registry

The Nurse Aide Registry lists nurse aides who have met Minnesota training and/or testing standards to work in nursing homes and certified boarding care homes. The registry also has information about nurse aides who have substantiated findings of abuse, neglect, and theft.

This is an online registry. Nurse aides, employers, and others can check the registry by using MDH's online system and the nurse aide's certificate number.

Announcements





Locate NATCEP Resource

For Nurse Aides

Training and Testing

How to Get on the Nurse Aide Registry

How to Stay on the Nurse Aide Registry

How to change information on the registry

Forms

For Employers

Who can work as a nurse aide?

Searching the Registry

Semi-Annual Updates for Nursing & Boarding Care Homes

For Training and Testing Programs

Training Program & Test Site Calls

Testing Information

How to start a Nurse Aide Training Competency Evaluation Program (NATCEP)

Minnesota-Approved Training Curricula

Training Program Testing Data

NATCEP Survey Worksheet (PDF)

Nurse Aide Competency Test Site Survey Form (PDF)

General Information

Filing a complaint

Contact Information



NATCEP Resource

NURSING ASSISTANT

REGISTRY

NAR Home

In-Facility Testing

Nurse Aide Registry Search

Nurse Aide Resources

Nurse Aide Testing

<u>Training Program and Test Site</u> <u>Calls</u>

Training Program Test Data

Contact Us

RELATED SITES

Health Care Facilities, Providers and Insurance

Health Regulation Division

SPOTLIGHT

<u>Nursing Assistant Training and</u> <u>Testing Sites</u>

Minnesota Nurse Aide Testing:

How to Start a Nurse Aide Training Competency Evaluation Program (NATCEP)

- 1. Application packet for approval of a nurse aide training program is a fillable form and available online: <u>Nurse Aide Training and Competency Evaluation Program</u> (<u>NATCEP</u>) <u>Provisional Application Form (PDF</u>).
- 2. An approved nurse aide training and competency evaluation program must be at least 75 clock hours in length. Training includes 16 hours of supervised practical training with a live person in a laboratory or other setting and curriculum instruction/skills totaling 75 hours. Location of or method of curriculum instruction and supervised practical training identified in application packet. A list of suggested equipment is available here: <u>Nurse Aide Training Equipment (PDF)</u>
- 3. Select a curriculum from our list of approved Minnesota nurse aide training curriculums. See <u>Minnesota-Approved Nurse Aide and Training Curriculum</u>.
- 4. Federal and state regulations and program requirements included in the Federal NATCEP Resource. Nurse aide training program applicants declare in initial application to read and implement Federal of NATCEP Resource requirements.
 Federal Nurse Aide Training and Competency Evaluation Program Resource (PDF)
- 5. See <u>Frequently Asked Questions about Nurse Aide Training and Competency</u> <u>Evaluation Program (PDF)</u>.

6. Qualifications for staff submitted with application for approval.



Signing up for GovDelivery

EPARTMENT = MENU I am looking for...

<u>Home</u> ► <u>Health Care Facilities, Provide</u>... ► <u>Provider Certifications, Licens</u>...

NURSING ASSISTANT

REGISTRY

NAR Home

In-Facility Testing

Nurse Aide Registry Search

Nurse Aide Resources

Nurse Aide Testing

<u>Training Program and Test Site</u> <u>Calls</u>

Training Program Test Data

<u>Contact Us</u>

Nursing Assistant Registry

The Nursing Assistant Registry lists nursing assistants who have met Minnesota training and/or testing standards to work in nursing homes and certified boarding care homes. The registry also has information about nursing assistants who have substantiated findings of abuse, neglect, and theft.

This is an online registry. N employers, and others can



STAY CONNECTED

Ð

Enter Information

Nursing Assistant Registry

Sign up for updates from the Nursing Assistant Registry. Choose the option below for the audience that best fits your role. (You may select more than one).

If you don't select an option, you will be added to the Nursing Assistants list.

Email *

name@example.com

- Nursing Assistants
- Nursing Assistant Training Programs
- Nursing Assistant Testing Sites

□ By checking this box, you consent to our <u>data privacy policy</u>.*

Next

Close this window



Resource Links

NATCEP Survey Worksheet (state.mn.us)

Nurse Aide Competency Test Site Survey Form (state.mn.us)



Summary

- ✓ Skills update
 - Feeding skill on hold
 - Resume bed bath and mouth care
- ✓ Questions from November call
- ✓ Survey findings
 - ✓SPT

✓ Test site map

- Fourth quarter test data available
- ✓ NAR Modernization
- MN State curriculum transfer 1/1/24
- Resources



Future Calls



Next call February 12, 2024

Check the <u>NAR Calls</u> <u>website</u> for call details and

GovDelivery



Questions?





Program Contact Information

Training Program Questions: <u>Health.NAR.coord@state.mn.us</u>

Nursing Assistant Registry Questions: <u>Health.FPC-NAR@state.mn.us</u>

NAR Home Page:

https://www.health.state.mn.us/nar



Contact Information

Liz Silkey, Regional Operations Supervisor, <u>elizabeth.silkey@state.mn.us</u>

Brenda Fischer, Regional Operations Manager, brenda.fischer@state.mn.us

