

Hearing Instrument Dispenser Advisory Council Minutes

SEPTEMBER 10, 2024

Attendees

Council Members

- Dr. Katie Dease
- Dale
- Raphael Cheron
- Scott Lau
- Rob McLachlan

MDH Staff

- Rick Michals – Executive Regional Operations Manager (Chair)
- Pete Meuwissen – HOP Investigator
- Rachel Gacioch – Interim State Operations Manager
- Julianna Leintz – Admin Support Staff
- Debbie Thao – HOP Investigation Supervisor
- Nicole Erickson – Credentialing Staff
- Todd Hoover – Admin Support Supervisor
- Mark Meath – Credentialing Supervisor
- Shannon Chapa – Admin Support Staff
- Daphne Ponds – Health Program Manager
- Gaile Kaufman – Admin Support Staff

Review and Approval of Minutes

Minutes adopted.

Additions / Adoptions of Agenda

No new additions noted.

Agenda was adopted.

Announcements

No new announcements.

Staff Reports

Reports were presented; reports are available upon request by emailing health.hid@state.mn.us.

- Credentialing Report – presented by Nicole Erickson.

- Evaluation Report – presented by Pete Meuwissen.
- Exam Report – presented by Todd Hoover.

Old Business

Discussion on financial data reporting.

- Sample report presented from first quarter of 2020. If information helpful for council members, current data can be presented at a future meeting and sent to council members.
- Exam Fees – disparity between fees for HIDs and audiologists. Needs further review and discussion.
- Request for data regarding time that elapses from when a candidate takes the exam, passes, and is awarded the credential.
- Suggestion for background check be performed in advance of exam and license determination.
- Communications office in process of including information that links participants back to the application page for next steps in the exam process.

New Business

- Updated brochure “What to Know When Buying Prescription Hearing Aids” brochure has been posted to the website: [What to Know When Buying Prescription Hearing Aids](https://www.health.state.mn.us/facilities/providers/hid/docs/hearingaids.pdf) (<https://www.health.state.mn.us/facilities/providers/hid/docs/hearingaids.pdf>)

Next Meeting Dates

- December 10, 2024, 3:00 p.m. – 4:00 p.m.
- March 11, 2025, 3:00 p.m. – 4:00 p.m.
- June 10, 2025, 3:00 p.m. – 4:00 p.m.
- September 9, 2025, 3:00 p.m. – 4:00 p.m.
- December 9, 2025, 3:00 p.m. – 4:00 p.m.

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