

Investigation and Evaluation Report Hearing Instrument Dispensing

FY23, 4TH QUARTER (APRIL 1, 2023 - JUNE 30, 2023)

	FY19	FY20	FY21	FY22	FY23
Intakes (total)	24	5	3	5	2
Allegations	7	3		3	2
Applications	17	2	3	2	0
Public Search/Review					0
Inquiry - credential / public action check					
Investigations Opened (total)	4	1	0	2	3
Dispensing illegally					1
Conduct likely to deceive, defraud the public	1				1
Financial					1
Illegal Practice	3			2	
Incompetence					
Misrepresentation/fraud/false advertising		1			
Failure to provide required consumer information					
Violation of order/consent agreement					
High pressure sales tactics					
Investigations Closed (total)	5	0	1	1	0
Consumer deceased					
Dismissed with advisements	1				
Combined with another investigation.					
Insufficient evidence to show violation	1		1	1	
Placed in abeyance					
Uncooperative witness					
Unable to locate					
No jurisdiction					
Referred to another agency					
Referred for enforcement	3				
Combined with another investigation and referred for enforcement					
Background investigation - closed					
Enforcements Opened (total)	3	0	0	0	0
Conduct likely to deceive, defraud the public	1				
Financial					
Illegal Practice	2				
Incompetence					
Misrepresentation/fraud/false advertising					
Violation of order/consent agreement					
Enforcements Closed (total)	5	0	0	0	0
Civil penalty					
Civil penalty; education and training; retake exam	3				
Combined with another enforcement	2				
Closed - Placed in abeyance					
Reprimand, cease holding out as authorized to dispense					
Civil penalty - referred to MDOR for collection					
Revocation of credential/right to practice/deny renewal					
Civil penalty, revocation or suspension					
Continuing education, supervision					
Monitoring enforcement					

INVESTIGATION AND EVALUATION REPORT

	FY19	FY20	FY21	FY22	FY23
Pending investigations (total)	3	3	0	4	0
Number of Practitioners	3	3	0	4	0
Pending enforcements (total)	0	0	0	1	0
Number of Practitioners				1	

* Increased application intakes reflect HID renewal

** Some investigations/enforcements include multiple actions

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10/19/2023

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