Code Silver / Active Violence Hospital Staff Training

HealthEast Care System Security

New Code: Code Silver

Code Silver Purpose:

to coordinate proper actions to decrease risk and injuries if someone uses a firearm or weapon at HealthEast.

Code Silver defined as:

- > armed person/hostage situation
- > Active shooter

Code Silver

Actions for staff:

1. **Evacuate**: safely evacuate if able.

2. <u>Shelter in Place /Hide out:</u> where you are, lock down, and hide.

3. <u>Take action</u>: your last resort when faced with deadly assault, defend yourself against threat.

1. Evacuation for Non-Patient Areas

- Move away from paged Code Silver location, if escape route is available. Move towards exit and cautiously move away from building
- Help other staff and visitors escape if possible
- Prevent others from entering the area
- When you are safe, call 911

2. Hide Out/Shelter in Place Non-patient areas

- If you cannot get out, find an area with a door that locks and/or can be barricaded
- Turn off all lights, close blinds and turn off volume on cell phone
- Hide behind a large object
- Stay quiet
- Look for objects that could be used as weapon (for use when faced with an immediate deadly threat)

3. Defensive Action against Assault

 Look for objects that could be used as a weapon, when faced with an immediate deadly threat

Advanced Planning

- Familiarize yourself with rooms and closets that can be locked and barricaded
- Think about objects that could be used as a weapon (fire extinguisher, stapler, phone, lamp) if you were threatened with deadly assault

1. Evacuation Patient Care Areas

 Upon hearing a "Code Silver" overhead page; patient care employees on patient unit will
 Evacuate as appropriate to the situation. DO NOT go the area specified in "Code Silver"

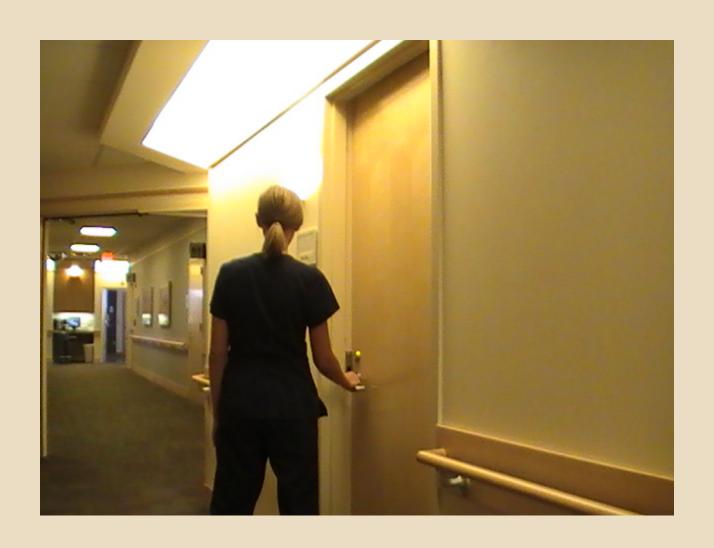
 The primary response to a Code Silver on a patient care unit will be to Shelter in Place to protect patients, visitors, and staff.

1. Shelter in Place Patient Care Areas

 Upon hearing a "Code Silver" overhead page; patient care employees on patient unit will Shelter in Place (unless the staff member determines that the specific circumstances require evacuation). DO NOT go the area specified in "Code Silver"

 Staff member will close all doors and initiate the Shelter in Place procedure.

Close and lock all offices



Close Doors to Unit



Patient, Visitor, and Staff Safety: Shelter in Place

- Move visitors, ambulatory patients, and other staff to a lockable/barricadable area, if possible under circumstances.
- Instruct them to stay locked down.
- Close, lock, and/or barricade as many barriers as possible.
- Do not argue with any person(s) that chose to evacuate instead.

Close the patient room door





BARRICADE DOOR



Use a chair to prevent door handle from moving to open or,

Help patient and family to the bathroom, if available/possible





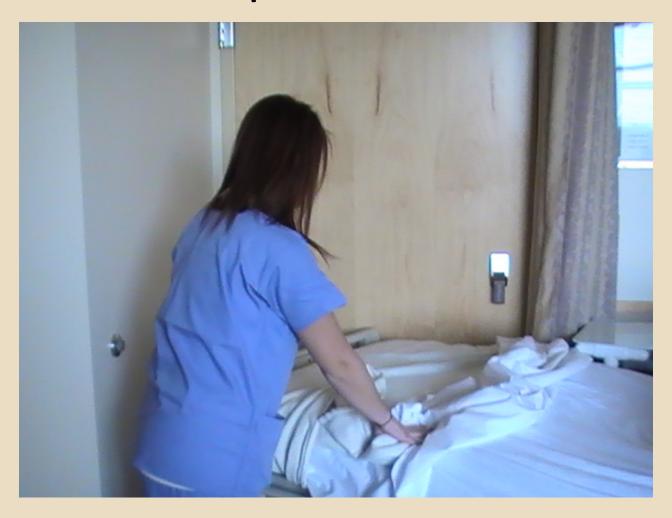
Calm and Reassure the Patient/Visitors



Calm and Reassure the Patient/Visitors, cont.

 Explain this is a hospital security lock-down for active violence and we are taking every precaution for their safety.

Push the bed to barricade inside, if possible



Lock the bed's wheels in place



Lock bathroom door (if possible), communicate to your team



Stay Sheltered in Place

- Continue to calm and reassure patient
- Lock-down process may last multiple hours
- Listen for additional overhead announcements. Follow procedures after announcements.
- Use your Vocera and/or cell phones for emergency medical communication
- If police breach (break into room) put your hands up and follow all orders

Active Shooter Police Response





Staff Interaction with Police

- If you encounter police officers, put your hands up. Do not run to or grab onto the officers. Do not yell or scream.
- Follow orders by police officers / SWAT team
- Police are there to find and stop shooter / threat, <u>not</u> attend to wounded or injured persons

Staff Interaction with Police- Put hands up and follow all orders



Summary

- Know your department's role and procedures for an active shooter / active violence response
- Think through response scenarios for your area
- Practice with your team, hospital, or business unit.

Questions?

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