

form revised 4/11/2019

MANAGED CARE SYSTEMS P.O. Box 64882, St. Paul, MN 55164-0882 Telephone: 651-201-5100 Email: health.managedcare@state.mn.us

Request for Waiver

Plan Ye 2024

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Reason Code 4: Network Structure*
HealthPartners, Inc.	Apex	MNN014	<select one=""></select>
Name	Title	Date	Reason Code 4: Enrollees in Network*
Martin Michael	Sr. Director Provider Relations & Network Management	5/9/2023	

2. By submitting this form, the above-referenced confirms:

A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and

B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
General Hospital facilities	Becker	7	There is a gap in northeast part of Becker County. HealthPartners contracts with all known providers in this county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services. They have to travel more than 30 miles in these areas. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics or outrach locations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Carris Health, Sanford Health and Tricounty. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrades + Medicane Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicane Physician Compare https://www.medicare.gov/hospitalcompare/ + National Institute of Health US National Library of Medine MedinePlus Directories New providers identified: No additional providers were identified.	28	8
General Hospital facilities	Freeborn	Ţ	There is a gap in southeast part of Freeborn County. HealthPartners contracts with all known providers in this county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. ENROLLEE ACCESS TO SERVICES IN 2024: Provider cillicos or outrach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Allina Health, Olmsted Health and Winona Healthcare System. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations • Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ • Medicare Physician Core program Physician Care poster http://mcbproviderdirecory.dhs.state.mn.us/ • National Institute of Health US National Library of Medicine MedinePlus Directories New providers identified: No additional providers were identified.	238	73
General Hospital facilities	St. Louis	1	There is a gap in north part of St.Louis County, HealthPartners contracts with all known providers in this county. The county is rural, and the hospitals available do not cover the entire area using the 30 miles in these areas. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics or outreach locations: For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their cwn hospitals and treatment facilities, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their cwn hospitals and treatment facilities, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their cwn hospitals and treatment facilities, include Sesentia Health, Altru Health System and Clinics and Sanford Health. Sources used to check for new providers/locations Healthgrades Healthgrades Healthgrades Health Care Programs Provider Directory http://mit.pproviderdirectory.dhs.state.mn.us/ National Institute of Health US Associated Institute including Medicine MedicinePlus Directories New providers identified. No additional providers were identified.	17	2

Primary Care providers	Freeborn 1	There is a gap in the east part of Freeborn County HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available. ENROLLEE ACCESS TO SERVCES N 2024: Provider clinics or outnead hocations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Allina Health, Olmsted Health and Winona Healthcare System. In addition to the large care systems own choices, they often provide outneats here vises at smaller provider groups in the area. Network Review; We reviewed our networks in March, May, and August. Sources used to check for new providersitoriations - Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ - Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ - Minnesod Health Care Programs Provider Directories New providers identified. No additional Jorviders were identified.	43	13
Primary Care providers	St. Louis 1	There is a gap in northermost part St. Louis County. HealthPartners contracts with all known providers o in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are a proximately (\$300 providers available. EVROLLEF ACCESS TO SERVICES IN 2024: Provider Clines of the distance in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if NerOLLEF ACCESS TO SERVICES IN 2024: There are approximately (\$300 provider available. EVROLLEF ACCESS TO SERVICES IN 2024: Consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care systems or the write services or uneurons. For office visits, consultations (including pre and post-op visits) or telemedicine visits, care care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In Addition to the large care systems or networks for other provide dustees at smaller provider groups in the area. Neurons users, We cretered our networks in March, May, and August. Neurons and the form provider provider groups phospitalcompare/ - HealthPartners Provider Clinics. In Addition to Health Care Program Provider Discussers. Neurons and the care provider provider provider dustees at smaller provider groups in the area. Neurons and the provider dustees at smaller provider groups in the area. Neurons and the provider dustees at smaller provider groups in the area. Neurons at the provider dustees at the provider dustees at the provider dustees at the provider dustees at the provider groups in the are	5	0
Mental health providers	St. Louis 1	There is a gap in the northern part of St. Louis County. HealthPartners contracts with all known providers in this area generally have to drive more than 30 miles to a provider. HealthPartners has so upports the use of Idemacticine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics - For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review. We reviewed our networks in March, May, and August. Sources used to check for new providers/and/and/ong previder/and/and/and/and/and/and/and/and/and/and	3	0
Pediatric Services Providers	Freeborn 1	There is a gap in east part of Freeborn County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric care providers available do not cover the entire area using the 30 mile distance criteria. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to pediatric care services if needed. There are approximately 5000 providers available. ENROLLEE ACCESS TO SERVICES IN 2024: Provider critics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, targe care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations. Hey other provide outcares hervices at analier provider groups in the area. Sources used to check for new providers/locations * MealthParabe * MealthParabe * MealthParabe * MealthParabe * Managerials * Manager	23	7
Pediatric Services Providers	St. Louis 1	There is a gap in northermost part of SL Louis County. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance HealthPartners in this area generally have to drive more har 30 miles to a provider. HealthPartners do supports the use of Meterodicine in have areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to pediatric care services if needed. There are approximately 5300 providers available. ENROLLE E ACCESS TO SERVICES IN 2024: For office visits, consultations (including pre and post-po visits) or telemedicine visits, targe care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provider outreach services at smaller provider groups in the area. Network Review. We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrading - Medicare Physician Compare - Medicare Physician Compare - Medicare Physician Compare - Minnesot Health Care Programs Provider Directory + National Institute of Health US National Library of Medicine MedlinePlus Directories New providers i sertified.	5	0

Allergy, Immunology and Rheumatology	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. Health-Partners contracts with all known providers in this area. Members have access to the closest available providers. Health-Partners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics or outreach locations: For office vielts, consultations (including pre and post-op vielts) or telemedicine vielts, large care systems in the area include Essentia Health, Sanford Health, and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + National Institute of Health US National Library of Medicine MedinePlus Directories New providers identified: No additional providers were identified.	
Cardiac Surgery	Becker, Big Stone, Brown, Chippewa, Cotto nwood, Douglas, Faribault, Gran L, Jackson, Aandiyoh, Lac Qui Parle, Lincoin, Lyon, Martin, Mur ray, Nobis, Otter Tail, Polk, Pope, Redwood, Renvi He, St. Lud Storeven, Swith, Travese, Watonwan, Wilkin, Yellow Medicine	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. There is a limited number of Cardia: Surgery providers in the state; the metropolitan areas of St. Pau/Minneapolis, St. Cloud, Dututh, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available. There is a limited number of Cardia: Surgery providers in the state; the metropolitan areas of St. Pau/Minneapolis, St. Cloud, Dututh, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedonics. There are no additional Cardiac Surgery providers available in these counties. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information: regarding their locations and providers up to date. Memory Distance of the state is a mainting threads in the second of the state is a particular type of provider are identified, a contract is pursued. ENROLLEE ACCESS TO SERVICES IN 2024: Referral to methypolitan area distance and facilities. Complex cardiac surgery services are performed at larger metropolitan care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitan area providers who have access to large hospital facilities that provide cardiac surgery services. Provider carlies or outleach locations. Networks fractions or outleach locations. Memory The state is an option for office visits, including consultations and post-operative visits. Networks fractions. We releveed our networks in March, May, and August. Networks fractions. We releveed our networks in March, May, and August. Networks fractions. We releveed and hose networks in March, May, and August. Networks fractions. We releveed and hose approved by releveed releveed releveed releveed releveed releveed releve	
Colon and Rectal Surgery	Becker, Big Stone, Brown, Chippewa, Cotto nwood, Crow Wing, Douglas, Faribault, Freeb orn, Grant, Jackson, Kandiyohi, Lac Qui Parle, Lincoln, Lyon, Martin, Mur 1 ray, Nobles, Otter Tail, Pipestone, Polk, Pope, Red wood, Renville, Rock, St. Louis, Sibley, Elevens, Swift, To dd, Traverse, Watonwan, Wilkin, Yellow Medicine	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where speciality providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Colon and Rectal Surgery providers in the larger metropolitan areas where specialized services. Patients have to travel to providers and and Rectal Surgery providers in the larger metropolitan areas of SL sequel (Louth). MootheadFargoGrand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional Reconstructive Surgery providers in the interpolitan area of IL: SCCESS TO SERVICES IN 224." Referral to metropolitan area clinics and facilities (Exercised Surgery services are providers in the larger metropolitan care system hospitals and locations. Health Partners' contracted providers refer their patients to metropolitan area providers who have access to large hospital facilities that provide contracts. Altru Health System, Sanford Health, SL Luke's Hospital & Clinics and Essentia Health have satellite locations or provide outreach services at other locations in the region. In addition, telemedicine is an option for office visits, including consultations and post-operative visits. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/howmedicare gov/hospitalcompare/ • Neadicare Physician Compare https://www.medicare.gov/hospitalcompare/ • Neadicare Physician Compare https://www.medicare.gov/hospitalco	
Dermatology	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2021: Provider links or outrach locations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Allma Health, Ridgeview Health System, Altru Health Systems, Minnesota Rural Health, Ridgeview Health-Rater Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + HealthCare Programs Provider Directories - Melaciare Physician Compare https://www.medicare.gov/hospitalcompare/( + National Institute of Health Care Programs Provider provider grouv/schreidrectory.dhs state.mn.us/ - National Institute of Health US National Library of Medicine Medine Mus Bate (Bine Compare) New providers identified: No additional providers were identified.	
Endocrinology	Big Stone,Jackson,Lac Qui Parle,Polk,St. Louis,Traverse 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Mnneapolis, St.Paul. HealthPartners contracts with all known providers. Counties that make up the southwestern part of Minnesota are almost exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area. Somethes HealthPartners also supports the use of telemedicine in these areas where no providers in the area house is sand area, so members HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENKOLLEE ACCESS TO SERVICES IN 2024. Provider clinics or outreach locations Forther clinics or outreach locations Forther clinics or outreach locations Forther clinics and thealth, Riverwee Healthcare Association and SL Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. New reviewed our methor's in March, May, and August. Saurces used to check for new providerallocations • HealthCare Physician Compare • Medicare Physician Compare • Medicare Physician Compare • Medicare Physician Compare • Medicare March Care Programs Provider locations • Medicare March Care Programs Provider locations • Medicare Physician Compare • Medicare Physician Compare • Medicare Physician Compare	

Gastroenterology	Faribault,Martin,St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis, St. Paul. HealthPartners contracts with all known providers in this area. Members have access to the closest providers in the discest providers. ENNOLEE ACCESS TO SERVICES IN 2024: Frovider clinics or cutreach is called in providers. ENNOLEE ACCESS TO SERVICES IN 2024: Frovider clinics or autenach is called in the sparsely populated. The closest metropolitan area is Minneapolis, St. Paul. HealthPartners contracts with all known providers in this area. Members have access to contracts is called in a contract is called in the closest provide on the sparsely populated. The closest metropolitan area is block for earlier the closest provide provide on the sparsely populated. The closest metropolitan area is block for earlier the closest provide provide on the sparsely populated. The closest metropolitan area is club is the sparsely populated in the sparsely populated is the closest provide provide provide on the sparsely populated is the sparsely po	
Genetics	Becker,Big Stone,Brown,Carlton,Crow Wing,Douglas,Faribault,Freeb orn,Grant,Lac Qui Parle,Martin,Otteri Tail,Polk,Pope,Renville,St. 1 Jouis,Stiley,Stevens,Swift,To dd,Traverse,Watonwan,Wilkin, McLeod	There is a limited number of Genetics providers in the state; the metropolitan areas of St. Pau/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional Genetics providers available in these counties. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. ENROLLEE ACCESS TO SERVICES IN 2024: Genetics services are provided at larger metropolitan care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitan area providers who have access to large hospital facilities that provide genetics services. Provider clinics services. Provider clinics or outleach locations: Allina Health System, Essentia, CentraCare, and Carris Health, Fairview, TriCounty and Sanford have satellite locations or provide outreach services at other locations in the region. In addition, telemedicine is an option for office visits, including consultations and post-operative visits. Network Reviews: We reviewed our networks in March, May, and August. Sectores used to check for new providers/locations • Medicara Bis • Medicara	
Nephrology	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. Description of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts the earlier of scale access to the closest available providers. Description of the state of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts the state of the state state in the state as being provide to use of idemedicine to providers are physically present. Provider dinks or outback hocations For office visits, consultations (including pre and post-go visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Avera Health, Ridgeview Health System, Altru Health Systems, Minnescha Rural Health, Riverkee Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Sources used to check for new providers/locations + Healting access of the providers/locations + Healting access is provider science gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov	
Neurology and Neurological Surgery	St. Louis,Big Stone 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. There is a small gap in the western border of Bj Stone county. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis, SLPaul. HealthPartners contracts with all known providers in this area. Members have access to the closest providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics or outreach locations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Allina Health, Ridgeview Health Systems, Minneapola Rural Health, Allina Health, Ridgeview Health Systems, Minneapola Rural Health, Allina Health, Ridgeview Health Systems, Minneapola Rural Health, Nay, and August. Sources used to check for new providers/locations Health Care Providers/locati	
Oncology	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2224: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Alina Health, Ridgeview Health System, Altru Health Systems, Minnescia Rural Health, Rivervee Health care Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. We reviewed our networks in March, May, and August. Sources used to check for new providers/locations ** Melicare area locations ** Melicare Broken Compare ** Melicare Broken Compare Broken Compare ** Melicare Broken Compare ** Melic	

Otolaryngology	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. Health-Partners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners do supports the use of Idemodication in these areas where no providers in physically present. ENOLEE ACCESS TO SERVICES IN 2024: Provider allos or outreach locations (incluse preventions) (incluse preventio	
Pediatric Specialty Providers	Brown, Faribault, Freeborn, Mart in, St. Louis, Watonwan, Chippewa, Ka ndiyohi, Lac Gui Parie, Redwood, Renville, Yello w Medicine	The northwest area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. Health-Partners contracts with all known providers in this area. Members have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis, St. Paul. Health-Partners contracts with all known providers in this area. Members have access to the closest providers in the closest providers. Counties that make up the southwestern part of Minnesota are almost exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. Health-Partners contracts with all known providers in these areas where no providers in the area, so members Health-Partners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2024: Provider inlins or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Alma Health, Ridgeview Health System, Altru Health Systems, Minnescta Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthprades + Mediarpades Compare + Mediarpades Compare + Mediarpades Compare + National institute of Health US National Library of Medicine Medine/Hus Directories New providers institute of Health US National Library of Medicine Medine/Hus Directories New providers institute of Health US hational Library of Medicine Medine/Hus Directories New pr	
Pulmonary Disease	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2224: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health Systems, Minnescla Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + HealthParades + Medicare Physicial Compare + Medicare Physicial Compare + Mandeare Physicial Compare + Mandeare Physicial Compare + National Institute of Health US National Library of Medicine MedinePlus Directories New providers identified: No additional providers were identified.	
Radiology and Nuclear Medicine	Faribault,St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. The southcentral area is sural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis, SLPaul. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers are physically present. ENCOLEE ACCESS TO SERVICES IN 2023: Provider links or outreach focations (including per and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health System, Altru Health System, Nervee W Healtheart essociation and SL Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. We reviewed our networks in March, May, and August. Society and Classical Context and Classical Classical Context and Classical	
Reconstructive Surgery	Becker, Faribault, Jackson, Linc oln, Lyon, Murray, Nobles, Polk, St. Louis, Yellow Medicine, Grown, Cottonwood, 1 Lac Qu Parle, Martin, Redwood, Watonw an	These countiles are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where speciality providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Reconstructive Surgery providers in the larger metropolitan areas where speciality areas of St PauliMinneapolits, St. Cloud, Ubuth, Mochmedane Granger, Stangery providers are static, the metropolitan areas of St PauliMinneapolits, St. Cloud, Ubuth, Mochmedane Granger, Stangery providers are static and statices available through large care providers and statices and facilities and provide context. State and facilities and facilities. Performal at larger metropolitan care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitan area for State Pauli and the provide context and recal surgery services. Provide clinics of cutreach locations in the region. In addition, telemedicine is an option for diffice visits, including consultations and post-operative visits. Network Reviews: We reviewed our networks in March, May, and August. Sources used to check for new providers/decations in the region. In addition, telemedicine is Network Reviews: We reviewed our networks in March, May, and August. Sources used to check for new providers/decations provider decations (March and State) providers/decations (March and State). Network Reviews: We reviewed our networks in March, May, and August. Sources used to check for new providers/decations in the region. In addition, telemedicine is Network Reviews: We reviewed our networks in March, May, and August. Sources used to check for new providers/decations (March and	

## Please use additional sheet if needed

'Only for Reason Code 4. Network Structure, Enrollees in Network, Affected Enrollees, and Percent Not Covered only needed if reason code is 4 and provider type is Primary Care, Pediatric Services Providers [Primary Care], General Hospital and Mental Health.

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

## Reason Codes:

1. Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geograph that affects the location of providers, or other information that affects the evaluability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the neakyots inadequery.

Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements. State what steps were and will be taken to address the network inadequacy.

 Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract. State what steps were and will be taken to address the network inadequacy.

## 4. For all Reason Code 4, you must state the following information:

a Specify the network structure: ACC or Narrow Network. (In Section 1 above.) b. State the total number of estimated enroless in the network as of the submission date of waiver. (In section 1 above.) c. State why the geographic access standards cannot be met. Explain why full geographic access in to possible with this network design. d. State how access will be provided for this provider type for the enroless of the affected county.

Additionally, for Reason Code 4, only for Primary Care, Pediatric Services Providers [Primary Care], General Hospital and Mental Health provider types, you must select only one county per line. See the Provider Network Adoguacy Instruction for further direction. If the carrier would like to request a waiver for an additional county for the same provider type, they will need to add an additional line to allow for the specific additional information to be provided. For these same 4 provider types, the carrier must also complete the following fields:

e. State the total number of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. f. State the estimated percentage of area in that county that is not covered.

## Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Name, Company, Title

Date Attestation Signed

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
SUD (Chemical Dependency) - Outpatient	St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The dosest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health Systems, Minnesota Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrades + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Meninesota Health Care Programs Provider Directory http://mhcpproviderdirectory.dhs.state.mn.us/ + National Institute of Health DV Shatonal Library of Medicine Medine/Plus Directories New providers identified: No additional providers were identified.		
SUD (Chemical Dependency) - Inpatient	Big Stone, Chippewa, Free born, Jackson, Lac Qui Parle, Lincoln, Lyon, M urray, Nobles, St. Louis, Traverse, Yello w Medicine, Polk, Pope, S tevens, Swift	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The dosest metropolitan area is Dutuht. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis, St.Paul. HealthPartners contracts with all known providers in this area. Members have access to the closest providers. Counties that make up the southwestem part of Minnesota are almost exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area, so members HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2024: Provider cinics or outreach cloations For office visits, contactions (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health Systems, Minnesota Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewer: We reviewer with and the comparison contracts in comparison of the area. Network Review: We reviewer: We reviewere: We reviewer: We reviewer and the comparison control to provint		
Thoracic Surgery	Becker, Big Stone, Brown, Chippe wa, Cottonwood, Dou glas, Faribautt, Grant, J ackson, Kandiyohi, La c Qui Parle, Lincoln, Lyon, M artin, Murray, Nobles, Otter Tail, Polk, Pope, Redw ood, Renville, St. Louis, Stevens, Swift, Traverse, Watonwan, Wilkin, Yeliow Medicine	1	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex cases or specialized services. Patients have to travel to providers in the larger metropolitan areas where speciality providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Thoracic Surgery providers in the state; the metropolitan areas of SL Paul/Minneapolis, SL Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional Reconstructive Surgery providers available in these counties. ENFOLLEE ACCESS TO SERVICES IN 2024: Referral to metropolitan area indicis and facilities the trave politan area providers available through telemedicine. There are no additional Reconstructive Surgery providers available in these counties. ENFOLLEE ACCESS TO SERVICES IN 2024: Referral to metropolitan area providers are also available through telemedicine. There are no additional Reconstructive Surgery providers available in these counties. ENFOLLEE ACCESS TO SERVICES IN 2024: Referral to metropolitan area providers available through telemedicine. There are no additional Reconstructive Surgery providers available in these counties. Provider clinics and facilities that provide coin and rectal surgery services. Provider clinics or outreach locations are neted to real to are clinics and facilities that provide coins and rectal surgery services. Nerviders: We reviewers: We reviewers We reviewers We reviewers We reviewers where a metropolitan area providers and policin for office visits, including consultations and pest-operative visits. Network Reviews: We reviewers: We reviewers were reviewed our networks in March, May, and August. Sources used to check for new providers/locations in March, May, and August. Sources used to chec	:5	
Vascular Surgery	Brown,Faribault,Marti n,Redwood,St. Louis,Watonwan	1	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specialty providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Vascular Surgery providers in the state; the metropolitan areas of St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional Vascular Surgery providers have to available through telemedicine. There are no additional Vascular Surgery providers are performed at larger metropolitan care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitan area providers who have accee to large hospital facilities that provide colon and rectal surgery services. Provider clinics on facilities and particle is an option for office visits, including consultations and post-operative and Essentia Health have satellite locations or provide outreach services at other locations in the region. In addition, leternedicine is an option for fice visits, including consultations and post-operative visits. Network Reviews: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrades + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Matingrades New providers identified.	35	

Ophthalmology	St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Avera Health, Allina Health, Ridgeview Health System, Altu Health System, Minus Minnesota Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations +Healthgrades -Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ +Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ +Minnesota Health Care Programs Provider Directory http://mhosproviderlinectory.dhs.state.mn.us/ +National Institute of Health US National Library of Medicine MedilinePlus Directories New providers identified: No additional providers were identified.	
Physical Therapy, Occupational Therapy and Speech Therapy	y St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluh. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. ENROLLEE ACCESS TO SERVICES IN 2024: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health Systems, Minnesota Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/colions + Healthgrades + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Minnesota Health Care Programs Provider Directory http://mhcpproviderdirectory.dhs.state.mn.us/ + National Institute of Health US National Library of Medicine Medine/Flus Directories New providers identified: No additional providers were identified.	