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After-Action Report / Improvement Plan

[Date Published]

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# **EXECUTIVE SUMMARY**

## Required Section:

If this AAR/IP is for a response to a real incident, describe the hazard and include a description of the role of the facility/agency in the response.

- Date:
- Time:
- Location:
- Real incident or exercise (drill, tabletop, full scale, or functional)
- Brief description of the Hazard/Incident and the role of the agency in the response
- Summary of best practices and challenges identified by the ICS group
- Briefly describe the conclusions and recommendations, as outlined in the improvement plan. Briefly describe the resources needed to make the improvements. Include a reference to Appendix A. Improvement Plan for a complete description of corrective action items.

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## **Table 1 Summary of Performance**

The following sections provide an analysis of the performance related to the incident objectives, highlighting strengths and areas for improvement. Use the <u>Performance Ratings Definitions</u> table to determine the Performance Rating.

Response Objectives	Performance Rating (P, S, M, or U)			
Objective 1:	Individual Rating:			
Objective 2:	Individual Rating:			
Objective 3:	Individual Rating:			
Strengths [The following areas are identified as strengths which suppo	ort achieving the objectives.]			
1.				
2.				
3.				
Areas for Improvement [The following areas require improvement to	achieve the objective .]			
1.				
2.				
3.				
4.				
Health Equity Impacts (optional) [Provide a brief description (paragraph style) of the positive and negative health equity impacts on populations of color and/or those with access or functional needs. Include a short bullet list of examples for both positive and negative impacts.]				
Innovations [Provide a brief description (paragraph style) of any ident incorporated into current day-to-day practices or future response efforts				
References: [List any relevant plans, policies, procedures, regulations, response work for which this capability applies.]	or laws applicable to the			
Analysis: [Provide a summary of why the full objective was not achieve rating less than "Performed Without Challenges").]	ed- (for objectives that received a			
<b>Recommendations:</b> [Insert recommendations to address identified are the judgment and experience of the team. If the observation was identified corresponding recommendations, insert "None."]	· · · · · · · · · · · · · · · · · · ·			
1.				
2.				
3.				
4.				

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## **Performance Ratings Definitions**

Use the following ratings system, in the table below, to determine the level of performance of each objective. The ratings are defined as follows:

- \* Performed without Challenges (P): The functions and critical tasks were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.
- \* Performed with Some Challenges (S): The functions and critical tasks were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.
- \* Performed with Major Challenges (M): The functions and critical tasks were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws. 9.
- \* Unable to be Performed (U): The functions and critical tasks were not performed in in a manner that achieved the objective(s).

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After-Action	Re	por	t		
lmprovemen <sup>a</sup>	t P	lan	(AA	R/	P)

<b>MDH</b>	COVID-19	Response
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AAR/IP SUBMITTED BY:	Date
AGENCY REPRESENTATIVE:	

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# **APPENDIX A: IMPROVEMENT PLAN**

This IP has been developed by the Minnesota Department of Health for facilities/agencies. Use for continuous improvement after a real-world event or exercise.

Problem Statement/Area Needing Improvement	Corrective Action (Based on Recommendation identified in the AAR)	POC/Agency	Start Date	Projected Completion Date	
Objective 1. [list objective 1 here from	Objective 1. [list objective 1 here from the table on page 4]				
Obj. 1.1. [Area for Improvement]	[Corrective Action 1.1.1]				
	[Corrective Action 1.1.2]				
	[Corrective Action 1.1.3]				
Obj 1.2. [Area for Improvement]	[Corrective Action 1.2.1]				
	[Corrective Action 1.2.2]				
Obj 1.3. [Area for Improvement]	[Corrective Action 1.3.1]				
	[Corrective Action 1.3.2]				
	[Corrective Action 1.3.3]				
Objective 2. [list objective 2 here from the table on page 4]					
Obj 2.1. [Area for Improvement]	[Corrective Action 2.1.1]				
	[Corrective Action 2.1.2]				
Obj 2.2. [Area for Improvement]	[Corrective Action 2.2.1]				
	[Corrective Action 2.2.2]				
	[Corrective Action 2.2.3]				
Obj 2.3 [Area for Improvement]	[Corrective Action 2.3.1]				
	[Corrective Action 2.3.2]				

Appendix A: Improvement Plan

Problem Statement/Area Needing Improvement	Corrective Action (Based on Recommendation identified in the AAR)	POC/Agency	Start Date	Projected Completion Date
Objective 3.				
Obj 3.1. [Area for Improvement]	[Corrective Action 3.1.1]			
	[Corrective Action 3.1.2]			
	[Corrective Action 3.1.3]			
Obj 3.2. [Area for Improvement]	[Corrective Action 3.2.1]			
	[Corrective Action 3.2.2]			
Objective 4.				
Obj 4.1. [Area for Improvement]	[Corrective Action 4.1.1]			
	[Corrective Action 4.1.2]			
	[Corrective Action 4.1.3]			
Obj 4.2. [Area for Improvement]	[Corrective Action 4.2.1]			
	[Corrective Action 4.2.2]			
Objective 5.				
Obj 5.1. [Area for Improvement]	[Corrective Action 5.1.1]			
	[Corrective Action 5.1.2]			
	[Corrective Action 5.1.3]			
Obj 5.2. [Area for Improvement]	[Corrective Action 5.2.1]			
	[Corrective Action 5.2.2]			
	[Corrective Action 5.2.3]			

Appendix A: Improvement Plan

# **APPENDIX B: RESPONSE PARTICIPANTS**

#### State and Local Government

- 1. [List state and/or local government organizations that participated in the exercise; organizations might include LHDs, CHBs, Emergency Management, State Health Department, etc. If there were no participating state and/or local government organizations, delete this section.]
- 2.

## **Non-Government Partners**

- 1. [List non-government partners that participated in the exercise; partners might include EMS, Hospitals, LTC Facilities, Community Health Centers, Red Cross, Salvation Army, etc. If there were no participating non-government partners, delete this section.]
- 2.

#### **Federal Partners**

- 1. [List federal partners that participated in the exercise; partners might include CDC, ASPR, FEMA, etc. If there were no participating federal partners, delete this section.]
- 2.

### **Additional Comments**

[Please provide any additional information or comments as indicated.]