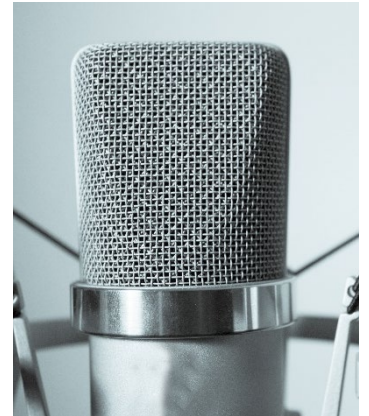


Reception Room

- **Good evening!** The meeting will start shortly.
- **Participants are muted** on entry.
- **Check the chat box:** Information about the hearing, including information about how to access captions and view the slides, is available there.
- **To view captions for this event:** You can view captions in Teams by clicking the More (...) button in the Teams window, then “Language and Speech,” and choose "Turn on live captions." You can also view the captions on the web at: <https://www.streamtext.net/player?event=MNDOH&start=0>.
- **If you have any technical issues,** please visit the [Microsoft support page for Teams](#) or email Health.HRDCommunications@state.mn.us.





North Memorial Health Public Hearing

Lowering newborn nursery level of care at North Memorial Robbinsdale Hospital from Level 2 (special care nursery) to level 1 (well newborn nursery)
June 27, 2024

PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Your moderator for today's hearing:



Catherine Lloyd
Planning and Partnerships
Manager, MDH

Tennessean Warning

- **The Minnesota Department of Health is hosting this public hearing to inform the public as required by law.**
- **Your comments, questions, and image, which may be private data, may be visible during this event.** You are not required to provide this data, and there are no consequences for declining to do so.
- **The virtual presentation may be accessible to anyone** who has a business or legal right to access it. By participating, you are authorizing the data collected during this presentation to be maintained by MDH. MDH will be posting a transcript of this meeting to the website.
- **To opt out of the presentation, please exit now.**

6:05 p.m. – Introductions

6:10 p.m. – Welcome from MDH Health Regulation Division Director

6:15 p.m. – Overview

6:20 p.m. – North Memorial Health presentation

6:50 p.m. – Public comments and questions

7:20 p.m. – North Memorial Health closing remarks

7:25 p.m. – Conclusion

7:30 p.m. – Public hearing ends (subject to change)

Introductions



Maria King,
Health Regulation
Division Director,
Minnesota
Department of
Health



Trevor Sawallish,
CEO, North
Memorial Health



**Dr. Carolyn
Ogland,** President
and Chief Medical
Officer, North
Memorial Health



Dr. Todd Stanhope,
Vice President for
Medical Affairs,
Service Lines,
North Memorial
Health



Faith Zwirchitz,
System Director,
Patient Care -
Women &
Childrens Services,
North Memorial
Health

Public Hearing Overview

- **The Minnesota Department of Health serves as a neutral host** to ensure there is public discussion and engagement for any proposed closure, reduction of services or relocation of services for a hospital or hospital campus as outlined in [Minnesota Statutes Sec. 144.555](#).
- This statute gives MDH the authority to host the meeting to ensure the public has an opportunity to hear about the hospital's decision and to have their feedback heard. **MDH does not have the authority to change, delay, or prevent the proposed changes, closures or relocations.**



North Memorial Health Presentation

North Memorial Health will provide information on lowering its newborn nursery level of care at North Memorial Robbinsdale Hospital from Level 2 (special care nursery) to level 1 (well newborn nursery).

- **An explanation by the hospital's representatives of the reasons for the nursery level of care change** at North Memorial Robbinsdale Hospital.
- **A description of the actions that North Memorial Health will take** to ensure that residents in the hospital's service area have continued access to the health services being modified.



North Memorial Health – Robbinsdale Hospital

Newborn nursery care transition

June 27, 2024

Our mission:
Empowering
our patients to
achieve their
best health.



NORTH
MEMORIAL HEALTH

Our system, At-A-Glance



2 HOSPITALS:
ROBBINSDALE +
MAPLE GROVE



21 PRIMARY CARE
AND SPECIALTY
CLINICS



2 URGENCY
CENTERS

2 URGENT CARE
CLINICS

100+ SPECIALTY CARE
SERVICES

including a comprehensive
stroke program



104
AMBULANCES



9
HELICOPTERS

The country's largest combined air and ground
EMS service owned by one health system



440+
PROVIDERS



6,500+
TEAM
MEMBERS



NORTH - ROBBINSDALE HOSPITAL:

25+ YEARS

AS A LEVEL I TRAUMA CENTER

NORTH - MAPLE GROVE HOSPITAL:

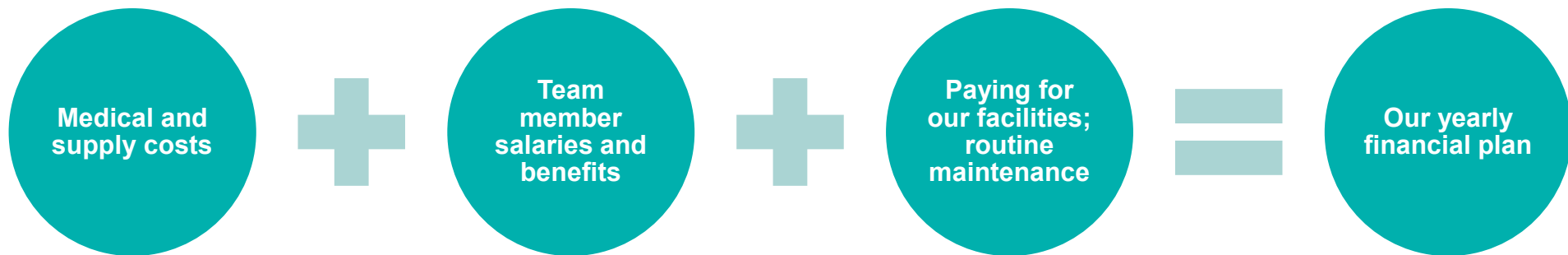
**delivering the most
babies in Minnesota**

(2019, 2020, 2021, 2022, 2023)



North Memorial Health is an independent, non-profit organization.

A mission-driven health system focused on providing health services to all who need it in the community. No part of the organization's income is distributed to its members, directors, or officers.



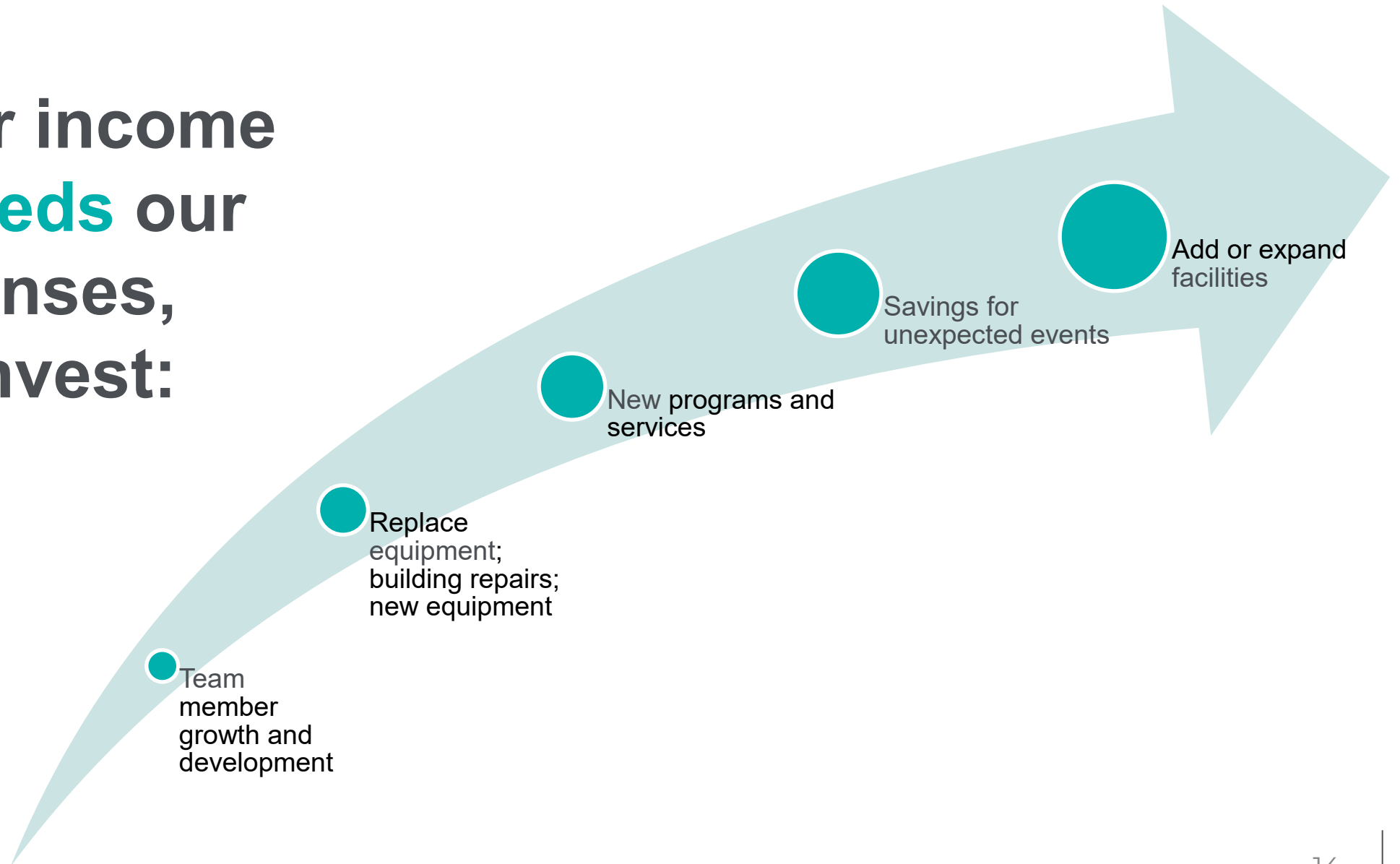
North's reality



Approx. 74% of all patients seen at Robbinsdale Hospital are on government programs.
For years, we have not made up our costs on caring for these patients.

- For patients with the government as their payer, we spend more than we get paid.
- For patients with commercial payers, generally, we get paid more than we spend.
- The financial gap is created by the difference between these two, particularly when the net effect is that we lose more than we make caring for all patients we see.

If our income
exceeds our
expenses,
we invest:



If our income
does not exceed
expenses:

We can't replace broken,
aged, or at-risk equipment and
facilities

Limited investment in team member growth
and development

Deplete our savings

We pass on investment
options that could improve
the future of healthcare in
our communities

Greater risk in North as a system
not being here for our community

What we are facing

- Our costs for labor and wages increasing year-over-year
- Our medical and supply costs continue to rise
- Our facilities are aging
- What we are reimbursed for care isn't keeping pace

In 2024, projected loss on government programs at Robbinsdale Hospital will exceed \$100 million



Newborn nursery care transition

Robbinsdale Hospital lowered its newborn nursery level from Level 2 (special care nursery) to level 1 (well newborn nursery).

With this change, we have confidence in our short-term plan, which is backed with a commitment for the long term.

We right-sized our newborn nursery care based on the decline in community demand over time



Declining birth rates in Minnesota



Declining daily census of births at Robbinsdale Hospital



Average daily census



Increasing NICU resources and options in the Metro area

-19%
Change in Labor & Delivery census in last 5 years

-82%
Change in census in last 5 years

1.6
Average daily census of patients for the previous 12 months

5
NICUs within 13 miles of Robbinsdale Hospital



Our thoughtful transition has led to our confidence in the current plan we have in place



Impacted Care Team



L&D team at Robbinsdale Hospital will admit healthy babies who have:



Work with each patient and their provider to determine the most appropriate admission or long-term care location



Newborns requiring a higher level of care will be stabilized and transferred to an appropriate location

24

All received a thoughtful transition plan

Reached a gestational age of 36+ weeks
Have an estimated fetal weight of ≥ 2.0 kg

100%

Evaluate, triage, stabilize and care for any pregnant patient and newborn seeking care

5

NICUs within 13 miles of Robbinsdale Hospital



Which is backed by exceptional resources at North Memorial Health

More specifically, Robbinsdale Hospital offers:

- Comprehensive labor and delivery services, 24/7
Newborns requiring a higher level of care will be stabilized and transferred to an appropriate location
- Overall benefits of a level 1 trauma center, including multispecialty care, blood bank, and interventional radiology
- Active partnership with Adult and NICU Transport team to assist with higher level of care needs that arise.



As we look ahead, we are committed to designing a sustainable care model *together* centered on service & safety

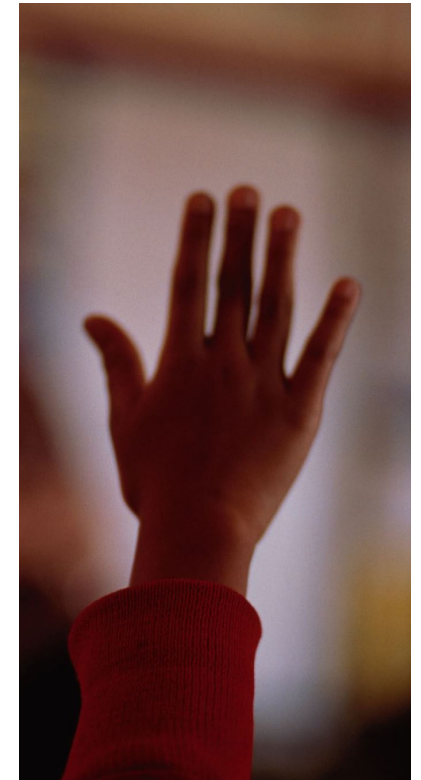
Our process to date:



**We value & welcome
your feedback.**



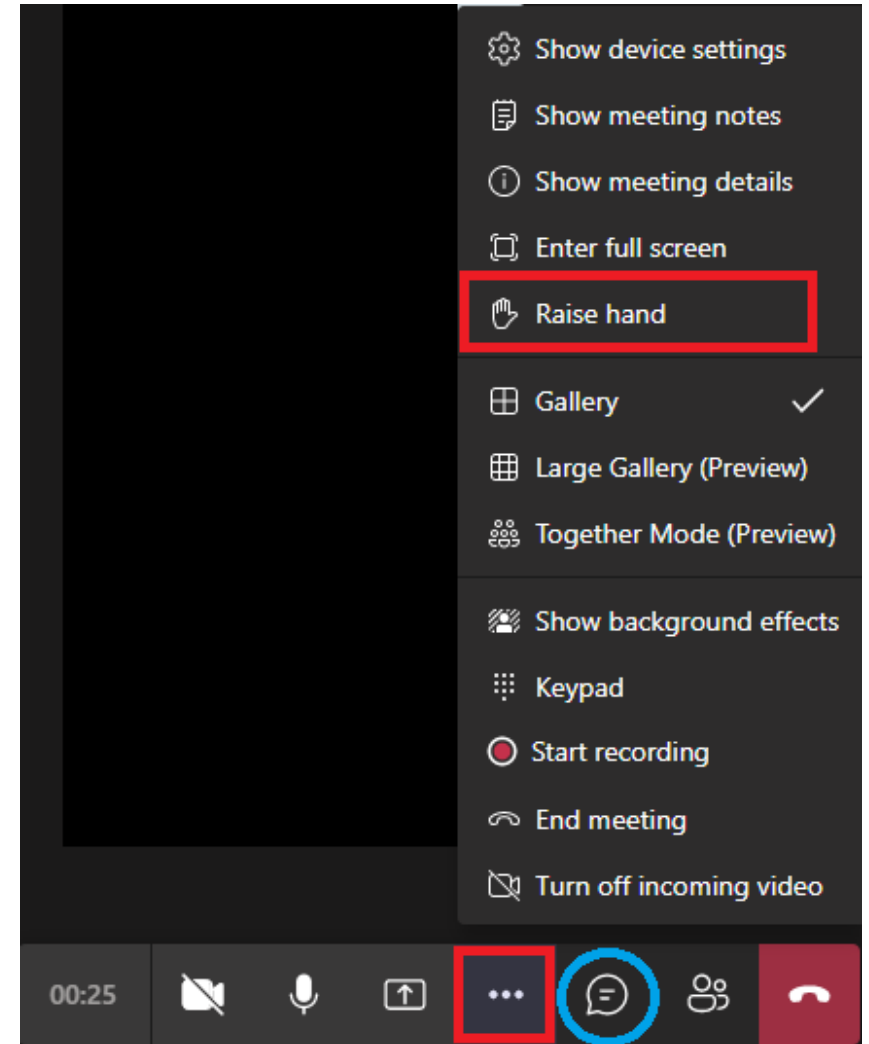
- **We welcome your comments and questions.**
- **Each person will have two to three minutes to ask a question or provide public comment.**
- **Please remember that the information you are sharing is being shared virtually for a public forum.**
- **North Memorial Health will have an opportunity to respond to the questions and/or comments.**



How to Comment

Two ways to ask a question or provide a comment:

1. Raise your hand (outlined in red).
 2. Click the Chat bubble (circled in blue) to open the chat.
- For phone attendees, press ***5** to raise your hand, and ***6** to unmute/mute yourself.
 - **We will select speakers** in order and add questions from the chat throughout the public comment period.
 - **Please be respectful.** Abusive, slanderous (comments meant to discredit or malign someone) and vulgar language will not be tolerated.



Last question with 5 minutes remaining



North Memorial Health Closing Remarks



Maria King,
Health Regulation
Division Director,
Minnesota
Department of
Health



Trevor Sawallish,
CEO, North
Memorial Health

Conclusion

- Thank you for participating in the North Memorial Health public hearing.
- Statute [Minnesota Statutes Sec. 144.555](#) gives MDH the authority to host the meeting to ensure the public has an opportunity to hear about the hospital's decision and to have their feedback heard. **MDH does not have the authority to change, delay, or prevent the proposed changes, closures or relocations.**
- You may provide comments or feedback on the [hearing website](#).
 - Comments for North Memorial Health will be accepted until 11:59 p.m. on June 28, 2024.
- A transcript of the meeting will be available on the hearing website in 10 business days.



Maria King
Health Regulation Division
Director
Minnesota Department of
Health

Thank you!

Health Regulation Division Federal Licensing Team

Health.HRD-FedLCR@state.mn.us